



2013 Annual Report

*Building a Stronger Community
Serving eastern Idaho for 45 years*

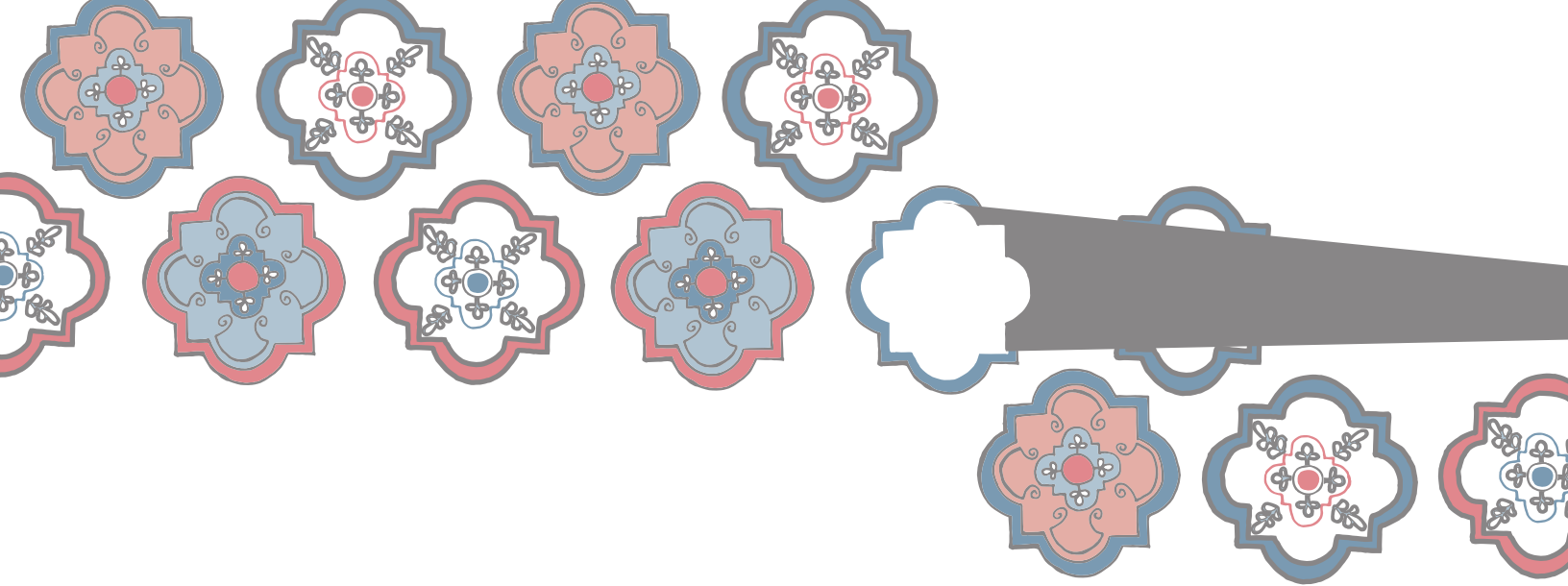


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From the Board of Directors' President

As Chairperson of our Board of Directors, I am pleased to give this annual report. Despite last year's government cutbacks and sequestration that impacted all federal programs, EICAP was able to continue to serve the public in our ten (10) county area. In 2013, through our housing programs, Head Start, Area Agency on Aging, Weatherization and Energy Assistance, we have helped over 7,803 families to help themselves. Through sound financial management and the hard work of our 122 employees, we were able to help our communities with food, shelter, access to health care, educational opportunities, utility assistance and protective services for vulnerable adults and children. We truly do help and empower people to meet their basic needs and increase their independence through support and education. Please review this annual report and the EICAP web page for details on how we continue to meet the Promise of Community Action.

This year marks the 50th anniversary of Community Action programs. Community Action was part of the Economic Opportunity Act of 1964. President Lyndon B. Johnson declared war on poverty that year and signed the Economic Opportunity Act on August 20, 1964. That law gave birth to a number of new programs including Head Start, Job Corps, Legal Services, VISTA, community health centers and Community Action Agencies. In today's world with unbelievable gridlock paralyzing Congress and unlimited special interest money narrowing the view of elected public officials, it is amazing to think that Lyndon B. Johnson was able to get the Economic Opportunity Act through Congress. As we celebrate another successful year for our own Eastern Idaho Community Action Partnership (EICAP), take some time and watch one of the television specials or read one of the books or google Lyndon B. Johnson, Community Action and Sargent Shriver. The history is impressive and critical to our understanding of what is going on in today's political world with unprecedented attacks on voting rights and the growing disparity between the ultra-rich and everybody else. The political courage it took for Lyndon B. Johnson and Sargent Shriver to get these programs started is an amazing and inspiring story.

This year also marks a huge milestone for our agency as Russ Spain, our Executive Director, retires after nine (9) years leading the agency. Under Russ's leadership the agency was awarded the prestigious Agency of Excellence award. Only nine (9) agencies have received this award out of 1,100 Community Action Partnerships in the entire country. During Russ's tenure we completed the move from the Constitution Way office building to the current address on Lincoln Road and were able to consolidate Head Start, Food and Weatherization storage and other programs at one location. We also purchased the Blackfoot Head Start Center building, built the Rexburg Head Start Center, built the Lakeview project in Roberts, built the Community Center at the Haven, constructed 72 Mutual Self-Help homes, opened an outreach office in Rexburg, and raised community awareness of EICAP by actively participating in numerous civic groups including being president of the Idaho Falls Chamber of Commerce 2010-2011.

Our budget went from 6.5 million the year Russ started, to 9.5 million last year. Under Russ's leadership, four (4) of our staff became Certified Community Action Professionals (CCAP). Certification is designed for current and emerging managers or leaders in the Community Action Profession. Anyone who is committed to the vision and values of Community Action and aspires to recognition for their management and leadership skills is an appropriate candidate for certification as a CCAP. E.I.C.A.P. has a total of seven (7) CCAPs, more than any other agency in the state. The search committee has been hard at work and hopefully by the time of the annual meeting, will be able to announce Russ's replacement, who will become only the 5th Director in the 46-year history of E.I.C.A.P.

So, a very special thanks to Russ Spain who has been a great leader of E.I.C.A.P. He led by example and was the consummate professional, always respectful of other's opinions by not afraid to voice his. Russ was an excellent representative of E.I.C.A.P. through the many civic organizations he attended and the interviews he gave to area newspapers and television stations. On behalf of our Board of Directors, I am proud to thank Russ for his hard work and dedication and for leading E.I.C.A.P. through some challenging times and positioning E.I.C.A.P. to continue the important work of Community Action in our communities.

Mike Hinman
Board of Directors' President

From the Executive Director

During 2013, Eastern Idaho Community Action Partnership continued to “Help People and Change Lives”. This was not done without challenges, however. Part of the funding year included a sequester from Congress that reduced funding in all programs and caused the loss of 11 slots for children in our Head Start program. Even given those challenges, EICAP staff continued to provide the best possible service to clients based on the resources at hand.

In 2013, we received the third installment of twenty of the very generous anonymous donation known as the Angela Magnani Wood EICAP Memorial Fund. This is a \$150,000.00 per year donation given to EICAP to memorialize Angela Magnani Wood and the compassion that she shared with the community through service during her lifetime. This year the fund helped individuals receive their GED at the Haven and overcome obstacles in their life that would prevent them from continuing their dream of obtaining a higher learning degree. The Fund also provided scholarships to students at Eastern Idaho Technical College and scholarships to low-income elementary school age children to attend the EITC Summer Science Camp. This and much more has been made possible by this very special fund. Look for additional ways the Angela Magnani Wood EICAP Memorial Fund “Helps People and Changes Lives” in future years.

I have served as the Executive Director of Eastern Idaho Community Action Partnership since December 2005, and it has been a job filled with more ups than downs. With very mixed emotions, I have announced to the Board of Directors my intent to retire in July, 2014. I will miss the staff and Board that have made EICAP an Agency of Excellence in Community Action. I am confident, however, that the work of Community Action will continue in eastern Idaho under different leadership and that the agency will remain an “Excellent” agency.

My thanks and congratulations are extended to the Board and staff for providing services to those at-risk in our community for the past 45 years.

Russell K. Spain, CCAP
Executive Director



Mike Hinman
Board of Directors' President



Russel K. Spain, CCAP
Executive Director



Community Action Promise

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

EICAP's Mission Statement

Eastern Idaho Community Action Partnership helps and empowers at risk individuals and families meet their basic needs and increase their independence through support and education.

Goals and Strategies

1 Low-income people become more self-sufficient

- Provide services that reduce barriers for at-risk individuals and families.
- Facilitate life skills training, education, and other opportunities.

2 The conditions in which low-income people live are improved

- Provide opportunities that improve the quality of life for residents throughout our service area.

3 Low-income people own a stake in their community

- Involve participants in program development from design to delivery.
- Engage volunteers with meaningful opportunities to advance or promote EICAP programs.
- Provide avenues for individuals and community organizations to actively contribute to EICAP's mission.

4 Partnerships among supporters and providers of service are achieved

- Develop, foster and formalize productive partnerships within the community.

5 Agency increases its capacity to achieve results

- EICAP will become more recognizable and respected in the communities served.
- Actively engage legislative, regulatory and community institutions regarding EICAP's Board adopted advocacy issues.
- Foster a supportive work environment for employees.
- Increase funding sources and amounts in response to the growing need for service.
- Maintain sound fiscal stewardship.
- Active involvement of the Board of Directors in agency activities and decisions.
- Maximize efficiency and effectiveness of service delivery.
- Train employees to utilize the scope of supportive services within EICAP and the community at large.

6 Low-income people achieve their potential by strengthening family and supportive environments

- Provide services that identify and reduce barriers to stability for vulnerable populations.
- Provide educational opportunities and support that empower vulnerable populations.

Building a Stronger Community...

One *Life* at a Time

In July 2012, a vulnerable woman was dealing with depression and other related problems. She was living with an individual who had managed to successfully take advantage of this vulnerable situation and was exploiting her by using her disability income for personal profit. She was referred to Adult Protection by her local church officials. Through the assistance of the church officials and Adult Protection, she was placed into a better living arrangement, banking information was changed, financial control was restored and the exploitation was investigated and referred to the proper authorities. Further, she received training at Deseret Industries to gain employment skills and income. In approximately a year and a half she has regained her life, gained skills, maintained employment and even bought her own home!

365

Hours of legal
assistance

62

Seniors who
received assistance
with Medicare
enrollments



234
New students
enrolled in the GED
Program

365
Consultations
provided by the
Ombudsman
program

3,565
Transportation
boardings provided
to seniors

A good example of someone we helped was an elderly woman who was in an abusive marriage. Her husband is an alcoholic who would continually kick her out of the house. The last time this happened, she was found in her car in an empty parking lot crying. She was brought to the shelter and we were able to help her get a divorce, get separate bank accounts and vehicles, start her own social security, and get her into low-income senior housing. We were able to help her furnish her apartment with items that were donated to the shelter. The thing she was most grateful for was the emotional support and friendship she received at the shelter, and she still comes back to see us. We told her that we just treat people like we would want to be treated.

315
Complaints
resolved through
the Ombudsman
program

23
Seniors received
preventative
dental care

384
Adult Protection
reports

Area Agency of Aging

The Aging Program provides many services to those who are age 60 and older. Such services include:

- In-home services
- Ombudsman assistance
- Legal advice, counseling, and representation
- Adult protection for abuse, neglect and exploitation
- Caregiver support and respite offering free time to caregivers
- Resources and support to grandparents raising grandchildren
- Congregate Meals and Home Delivered Meals



Building a Stronger Community...

One **Home** at a Time

“Everything was done perfect. Thank you. Excellent work.”

Bonneville County

“We learned that small upgrades can really help older homes be more energy efficient.”

Bonneville County

“I already knew how to use energy wisely and now I will be able to do so more efficiently with the work this program has done for me. Thank you very much. The guys were great and did a great job.”

Madison County

“The crew that did the work on my house was very good about explaining what they were doing and why; giving me some very helpful tips about what to do to ensure my energy savings. I have already seen a marked decrease in my power bill. The crew that came to my house was very respectful and informative and I felt very comfortable having them in my home.”

Jefferson County

“Fast, efficient, and very polite. This program benefited me a lot. I am very grateful for the services offered to me.”

Bonneville County

“We have already seen a huge difference. Our bill dropped more than half from last year.”

Bonneville County

“I learned how much heating and cooling escapes from a house and I am sure my bill will go down now. I am looking forward to finding out how much it will go down. I know I won't be spending around \$300 to \$500 a month for power!”

Lemhi County

“I had no idea our old furnace was so bad as far as putting so much unburnt fuel up the stack. I anticipate a 30% improvement in fuel bills for heating our home from the work done. It's hard to say as of yet, but our rating on furnace went from 50% to 96% efficiency on paper. The house is surprisingly quieter to noise on the outside of our home due to the insulation of ceilings and floors. I did not expect that bonus of lower street noise as part of the outcome. Thank you for making our home so much less drafty than it was before. It was worth the wait to finally get it all approved and done.”

Bonneville County

229

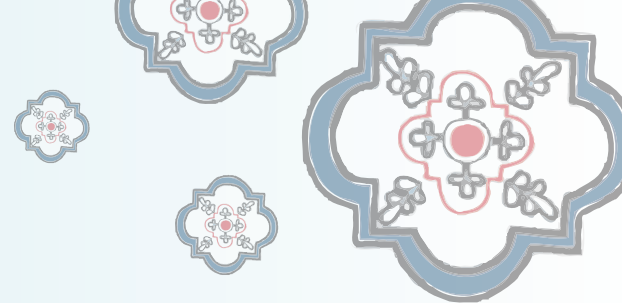
Eligible households received emergency services

\$710.09

The average cost savings for Weatherization clients

7,803

The number of unduplicated households served



Weatherization

The Weatherization program provides assistance to eligible low-income households in the areas of energy conservation, health and safety, and related repairs. Applicants must sign up for Energy Assistance before they can get their home weatherized. After an individual qualifies for energy assistance, providing their home has not been weatherized in the past they are placed on Weatherization’s waiting list, which can be up to 3 years long. Also, Energy Assistance provides a one-time payment to a household’s heat source utility company. The benefit is calculated to provide 2-3 months of heating costs for each eligible household.



EQUAL HOUSING OPPORTUNITY

Housing

We currently own and manage ten properties, providing 347 units of housing. Four of the properties (five projects) are designated as senior housing and the other six properties plus a house are family housing. Senior housing provides housing for persons who are 62 or over or handicapped or disabled and who meet income and tenant selection criteria.

6,159

Eligible households received LIHEAP services

158

Homes completed by Weatherization

212

Households received emergency fuel/utility assistance

Building a Stronger Community...

One *Family* at a Time



Hansen Family/ Rexburg Head Start Success Story

The Hansen family has been with the program for three years. During those 3 years, mom worked a full time job and dad worked a part time job. The Hansen family managed student housing where mom was the manager and dad filled-in and was the maintenance man when needed. All the while dad continually sought full time employment in his field of study. Dad would get a couple job leads only for the family to be let down with no job in the end. Finally in January of this year dad was able to land a great job. The family will be moving to Wyoming soon were they will have another dream come true; they will be closing on their first home at the end of March.

634

Units of Respite service

47

Emergency car repairs allowing households to get to work

62

Haven adults that gained employment

27

Haven adults that maintained employment for 90 days

15,141

Warm beds provided to the homeless

18

Families/individuals found housing after living at the Haven

134

Students obtained their GED

1,182

Tutoring hours provided

Madison Butterfield Success Story

We all handle stress differently, but when a dad misdirected his stress in such a way that the Police had to intervene, I knew that this dad was in a particularly tough place in his life. He was eventually trespassed from Head Start and not even allowed to call us. At that point, we were completely unable to help.

However, this dad went from being ostracized by court order and blowing off every Home Visit, to now being one of the most pleasant parents that I deal with on a regular basis. Now, he not only is able to be in contact with the Center, he brings joy and pride to his daughter by volunteering in her class where she gets to show off her dad. He has also had a successful and pleasant Home Visit recently.

It is not often that we see people make such huge strides in such a short period of time. It was tough for this Advocate as well as for the family, but none of us would give up on him and I am glad that he didn't give up on himself.



The Haven Shelter

EICAP offers many community services involving GED tutoring to telephone assistance. One main program within community services is The Haven Shelter. The Haven is a homeless shelter that provides emergency shelter, short term transitional housing and supportive services to homeless families and single women. EICAP works with people to develop a plan that will lead them to self-sufficiency.

Building a Stronger Community...

One *Family* at a Time



Bances Family / Driggs Head Start Success Story, 2013-2014

Yosseline Bances has been an inspiration to the Head Start staff and other Head Start parents. She is a young, single mother of twin girls. Living on her own without close family members nearby, she managed to escape an abusive relationship with the father of her children and has begun a new chapter in her life.

She is a very hard worker and is employed at Broulim's grocery store as a bagger. She also works in the deli as needed. Even with her full time work schedule, she manages to come and volunteer in the classroom.

She has developed a close relationship with the family advocate and has begun to open up about the years she suffered in an abusive relationship. The advocate suggested counseling through the Family Safety Network. Yosseline did not hesitate to begin the recovery process. Soon after she began to receive help from a counselor in the Family Safety Network, she began to glow and smile again. She told the Advocate, "I just feel better, and everyone says they can see me coming out of my shell."

Yosseline began to feel more confident and asked the Advocate to help her look into furthering her education. After making many phone calls, she decided she would like to start out as a CNA. After she receives her certificate she would like to begin her education to become an RN. Yosseline knew she would have a difficult time being able to pay for school so she and the family advocate worked together until they found a resource through the Latino Resource Center. The Latino Resource Center helps agricultural workers pay for school and further their education. After finding that she qualified for paid tuition for the CNA course, she ran into another barrier. She was informed that she needed to gain citizenship before she could receive the funds for school. Yosseline stated that she would work with her lawyer and get started on gaining her citizenship in order to start her education. Yosseline will not let any barriers stand in her way from moving forward and being a good example to her children and those around her. Her family advocate has no doubt that she will accomplish her dream.

Yosseline is also very confident that her two daughters will be able to accomplish their dreams as well by attending Head Start and gaining the skills and confidence that they need to become lifelong learners. Through the high quality education they have been receiving in the classroom, both girls have shown great improvements in their social-emotional, cognitive, and physical skills. When school started in the fall, they were both shy and did not feel comfortable participating in class. Neither girl spoke English nor did they understand it. As the year progressed, through careful observations, their teacher has witnessed many changes. The girls are now participating in all classroom activities and are excited about making friends and learning new things. They now speak English phrases and understand what is being said without the need for translation. Sharing was a difficult task for both girls when school started, but now they are not only sharing, but they will instigate sharing in the classroom; help others to solve social issues. Celine is like a sponge and she is always eager to learn new things. Zahori has learned to write her name and other letters. The improvements they have made academically and socially are great and are evident in their behavior and projects. As Head Start staff, we feel fortunate to have Yosseline and her children in our program.

Building a Stronger Community...

One *Parent* at a Time



151

Grandparents
participated in
the Grandparents
Raising
Grandchildren

35%

Parents
volunteering in
the Head Start
classroom

209

Families who show
progress on their
IFPA or other
family goals

76%

Children whose families participate in regularly scheduled activities designed to increase life skills or parenting training

Amanda is a second year Head Start parent. After many years working to build her clientele at a local beauty salon, Amanda was able to pull her money together and opened her own salon this year. If you are ever in Salmon and need your hair done, Twisted Scissors is an amazing place to go.

Ed and Brandi Avendano are great examples of hard work and participation in Head Start. Both parents have been attending school. Mom is taking this semester off because she just had a baby. Ed is continuing with his studies and works a full-time job. He was on the dean's list last semester. The parents volunteer frequently in the classroom and Brandi helps with paper work in the office. They complete learn-at-home activities and participate in home visits and parent meetings. They are buying their own home and are saving to move to a larger one.

253

Families who develop an Individual Family Partnership Agreements designed to improve self-sufficiency or other family goals

86%

Families who show progress towards self-sufficiency as measured on family assessments

Alicia and Nick are second year Head Start parents; they have been trying to purchase a home for their family. After many struggles over the past year and a half, their dream of home ownership became a reality this past month.

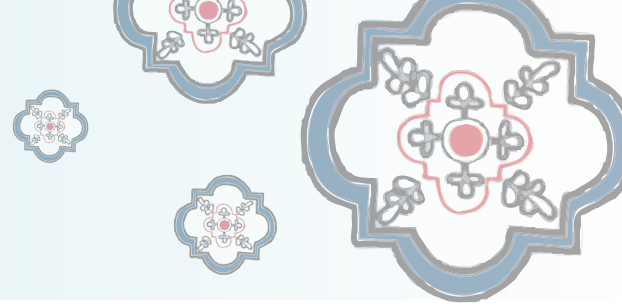
Building a Stronger Community...

One *Child* at a Time

At the beginning of the year Zoey would hardly talk to anyone and did not want to leave mommy. She has blossomed so much since she has been in Head Start. I see that she is talking more and is able to clearly communicate with adults and children her own age. She actually looks forward of going to school now, where at the beginning she wanted nothing to do with it. Zoey also has become interested in potty training since she started Head Start. Zoey has gained more independence. She is able to count and sing the alphabet song now. She always wants to learn new things and gets excited about it when she does. Zoey shows more interest in learning how to read and write then she ever did before.

The Head Start program has not just helped Zoey, but has helped me as well. I have a learning disability and have tried going back to school to get a career, but have never been able to find the right kind of help to succeed. The Head Start program has helped point me in the direction to find that help. Soon, I will be taking classes at the Development Work Shop. I am working with the Vocational Rehabilitation program that will pay for all of it. I will be enrolled in classes to become a secretary. After I get done with the classes, I am planning on getting a job. All this thanks to my family advocate. Head Start has even helped me to be a better mom for Zoey. They have given me advice on how to help her with things I wasn't sure about. I have to say that I love the Head Start program. They help families in need and they make a difference in the world. They do an awesome job. Thanks to all who help provide this great program!






17
Children moved from an unstable household

96%
Head Start children have an ongoing source of continuous, assessable health care

294
Children in the Head Start program



Head Start

EICAP Head Start is a preschool program for families with children ages 3 to 5. We operate six Head Start centers in eastern Idaho. Two centers are in Idaho Falls and the others are in Blackfoot, Driggs, Rexburg, and Salmon. Within the classrooms, EICAP’s staff is dedicated to helping children grow mentally, socially, emotionally, and physically ensuring that they are kindergarten ready. Head Start is the nation’s premier pre-school program differing from others because services are not limited to the classroom or the child. Our support staff works with the entire family, helping parents to understand their importance as their child’s first and most important teacher. Parents are encouraged to be involved in their child’s education as well as continue their own. Additionally, parents learn to set goals for their family to improve their own self-sufficiency.

53%
Four year olds measuring secure in 7 of 10 child development domains

95%
Head Start children are currently up to date on immunizations

94%
Head Start children received preventative dental care

Building a Stronger Community...

One *Meal* at a Time

Food Donations

935 E Lincoln Rd
Idaho Falls, ID 83401
(208) 522-5391
8 am - 4:30 pm
Mon. through Fri.

955 Riverfront Drive, Suite A
Salmon, ID 83467
(208) 756-3595
8 am - 4:30 pm
Mon. through Fri.

120 S. Hwy 93
Challis, ID 83226
208-756-3999
9:30 am - 12:00 pm
2nd Mon. of the month

275 Stationery Place
Rexburg, ID 38440
208-356-8849
8 am - 4:30 pm
Mon. through Fri.



Food Warehouse

EICAP has a food warehouse with USDA Commodities, and donated food in Idaho Falls. We distribute either monthly or weekly to 13 different pantries in our services area. EICAP's warehouse does not distribute food directly to individuals. If you live in Idaho Falls and need food, our agency can provide a food box referral to the Idaho Falls Community Food Bank.

69,803

Home Delivered
meals served to
seniors

54,183

Congregate Meals
served to seniors

18,178

Food box vouchers

Building a Stronger Community...

One Partnership at a Time

6
New
Memorandums
of Agreement/
Understanding
within the agency

61
Updated
and renewed
Memorandums
of Agreement/
Understanding
within the agency

29
Presentations
given to inform
members of the
community about
EICAP's services

3,090
Quarterly
newsletters
distributed

AARP
Advocare, Inc.
All Heart Home Care, LLC.
All West
Alpha Graphics
American Fabrication
American Red Cross
Ameriprise
Antelope Creek Living Center
Arrowpoint Assisted Living
Art Museum of Eastern Idaho
Ashton Elementary School
Ashton Flea Market
Ashton Living Center
Ashton Senior Citizens Center
Ashton Senior Center Quilters
ATC Communications
Austin Kade Academy
BC Environmental Insurance Brokers
Bechtel
Behavioral Health Center
BETA Graphics
Better Business Bureau
Big Brothers Big Sisters of Southeast Idaho
Big O Tires
BISCO
BMC West
Bonaventure of Idaho Falls
Bonneville County
Bonneville County Board of Community Guardians
Bonneville County Circuit Breaker Program
Bonneville County Sheriff Dept.
Bonneville County Social Service
Bonneville County Youth Development Council
Bonneville County- Search & Rescue
Bonneville County-Community Resource Center
Bonneville County-Treasurer
Bonneville Humane Society
Bonneville-IF Crime Stoppers
Bonneville Interagency Council
Boy Scouts of America
Briggs Roofing
Broken Bit Arena
Broulim's
BS&R Design & Supplies
Bureau of Facility Standards
BLM-Challis Field
Butte County Sheriff
BYU Idaho
Cable One
CAL Ranch Stores
California Contractors Supplies, Inc.
Calvary Chapel School
CAPAI
Carpet Master
Cascade Windows
Castle Lake Insurance, LLC
Catholic Charities of Idaho
CH2M
CHC Foundation
Chukars Baseball Organization
City of Dubois
City of Idaho Falls- Civitans
Clark County

Clark County Economic Development
Clark County Senior Citizens Center
Clayton Area Historical Association Club, Inc.
Columbia Paint
Community Council of Idaho
Community Family Clinic
Community Literacy Council
Cornerstone Pentecostal Church
Corporation for National Community Service
Corvettes of Southeastern Idaho
Custer County Sheriff
Delta Kappa Gamma
Deseret Industries
Development Workshop
Discovery Care Center
Domestic Violence & Sexual Assault
Eagle Rock Art Guild
Eagle Rock Assisted Living
Eagle Rock Dental
Eagles Auxiliary
East Side-West Side Soil Conservation
Eastern Idaho Public Health District VII
EIRMC
ETC
EIRMC Social Services
EIRMC Transitional Care Unit
Energy Conservatory
Fairwinds-Sandcreek Assisted Living
Faith Baptist Church
Fall River Electric
Falls Baptist Church
Falls Plumbing
Family Safety Network
First Book Bonneville County
First Call Jewel
First Christian Church
First Presbyterian Church
Fit & Fall Program
Food Services of America
Forde Johnson Oil Co.
FREEMED
Fremont County Sheriff
Friends and Family Assisted Living
Friends of the Library
Gables of Ammon
Gardens of Rigby
Girl Scouts Silver Sage Council
Golden Pines Shelter Home
Good Samaritan Center
GoTo Travel Sites
Great Oaks Assisted Living
Greater Idaho Falls Chamber of Commerce
Habitat for Humanity
Habitat Supply Company
Help, Inc.
Helping Hands Home Health
Heritage Homes of Rexburg
Homestead Assisted Living of Rexburg
Homestead Assisted Living of Rigby
Homestead Assisted Living of St. Anthony
High Country Heating
Home Depot
Home Helpers
Hometown Kitchen
Hopkins, Roden, Crockett

Hospice of Eastern Idaho
Hospice of Salmon Valley
Hotel on the Falls
Human Society -Upper Valley
Idaho Association of Area Agencies on Aging
IBEW Local 449 and NECA
Idaho Commission on Aging
Idaho Community Foundation
Idaho Department of Labor
Idaho Department of Health & Welfare- Children & Family Services/Navigators/ Self Reliance
Idaho Department of Parks & Recreation
Idaho Department of Transportation employees
Idaho Falls Animal Shelter
Idaho Falls Arts Council
Idaho Falls Community Food Bank
Idaho Falls Community Pathways
Idaho Falls Downtown Development Corporation
Idaho Falls Farmers' Market
Idaho Falls Medical Alliance
Idaho Falls Police Department
Idaho Falls Police Dispatch
Idaho Falls Power
Idaho Falls Rescue Mission
Idaho Falls School District 91
Idaho Falls Senior Citizens Community Center
Idaho Falls Symphony
Idaho Fish and Game
Idaho Youth Ranch
Idaho Heart Institute
IHFA
Idaho Legal Aid
Idaho Old Time Fiddlers Association
Idaho Power
ISU
IF Rentals
INL Fire Department
Intermountain Gas
ISU Audiology Program for Veterans
ISU Nursing Program
J&R Products, Inc.
Jefferson County Museum
Jefferson County Sheriff
Jefferson County Social Services
Jefferson County Elementary School
Jefferson Soil & Water Conservation District
Jim Olsen/Westside Plumbing
Jim's Tropy Room
Joshua D. Smith Foundation
JR Roofing
Judicial District VII
Idaho Falls Fire Marshall
Kevin Homer Law Office
Kiwanas Club of Idaho Falls
LDS Humanitarian Services
Lemhi County Historical Society, Inc.
Lemhi Valley Social Services
LIFE, Inc.
Life Care of Idaho Falls
Lifestyle Homecare Corp.
Lily Home & Syringa Homes
Lincoln Court Retirement Community
Loosli Construction

Lost River Hospital
Lost River Hospital Auxiliary
Lost River Senior Citizens
Lost Rivers Economic Development
Lost Rivers Medical
Mackay Food Pantry
Mackay Senior Citizens Center
Madison County Senior Citizens
Madison County Sheriff
Madison Memorial Hospital
Maack Family Foundation
Mahoney House
Mathews Heating and Plumbing
Max Ker & Son Lumber Co.
Meadows Assisted Living
MicroServ
Military Affairs Council
Mine Hill Preservation Committee
Mt. Vernon Assisted Living
Monticello Assisted Living
Motel West
Mountain Valley Assisted Living
Mountain View Hospital
Mountain Vista Properties, LLC
Mr. Driveline, Inc.
Museum of Idaho
National Alliance for Mentally Ill -Upper Valley
Newcomers Club
Niagara Conservation
North Custer Museum
North Fork Assisted Living
Northgate Appliance
Northstart Heating & Air
Old Fort Hall Chapter, NSDAR
Parents as Teachers
Park Taylor Ward
Parkwood Meadows Assisted Living
Partners for Prosperity
Partnership for Science & Technology
Patrick Plastics, Inc.
Peak Village
Personal Home Care
Pinebrook of Idaho Falls
Pinebrook of Rigby
Positive Energy Conservation
Post Registrar
Potandan Produce
Premier Builders, LLC
Preston Dixon
Promontory Point
Qoslicare, Inc.
R-Facts
Rags & Wags Thrift Store
Regional Council of Christian Ministry
Retired Teachers of Idaho Falls
Rexburg Care and Rehab
Rexburg City Police Department
Rick Miles Produce Service
Rigby County Living Center
Rigby Presbyterian Church
Rigby Senior Citizens Center
Ririe Senior Citizens Center
Roberts Elementary School
Roberts Senior Citizens Center
Rocky Mountain Power
Romaine's Furniture
Ron Sayer Dodge
Rosemark

Rotary Club
Sacajawea Interpretive Center
Safe Haven Assisted Living
Safe Haven Health Care
Saffron Perspective, Inc.
Salmon Arts Council
Salmon Pioneer Primary School
Salmon Public Library
Salmon River Electric
Salmon Valley Senior Citizens Center
Salvation Army
Saweway Market
SHIBA
Sermon Service & Electric
Shelley, Idaho Falls, Skyline, Hillcrest
High schools
Showcase Interiors
Snake River Animal Shelter
Social Security Administration - Idaho Falls
Soup Kitchen
S. Fremont Senior Citizens
South Lemhi Senior Center
Sprinter Heating & Hydronics
St. Luke's Episcopal Church
St. Paul's United Methodist
St. Vincent De Paul
Stagecoach Inn Motel
Stanley Museum-SIHA
Steele Memorial Hospital
Sunrise Travel
Swan Valley Senior Citizens Center
Tautphaus Park Zoo
Teton County Sheriff
Teton Fire & Security
Teton Peaks Assisted Living
Teton Valley Assisted Living
Teton Valley Hospital / Driggs Clinic
Teton Valley Rotary Club
Teton Valley Senior Citizens Center
The HUB (Challis)
Toys for Tots
Trinity United Methodist Church
TTS Travel
Turco Kaleb Phelps
Turtle and Crane Assisted Living
United Way
University of Idaho - Assistive Technology
Upper Valley Board of Community Guardians
USDA Forest Service- Intermountain Region
Valley Glass
Valley Office Systems
Veterans Administration
Vocational Rehabilitation
Walmar Foundation
Waxm Supply
Westland Distributing, Inc.
Whole Energy & Hardware
Wiemer Heating & Air Conditioning
West Jefferson Senior Citizens
William Cobbley Senior Citizens Center
Window Products, Inc.
WIPFLI, LLP
Wright Roofing, Inc.
Y.M.C.A.

Building a Stronger Community...

One *Volunteer* at a Time

28,777

Hours
volunteered by
RSVP volunteers

RSVP Station Spotlight-Lyle Jensen and the Ririe Senior Citizen Center

Lyle Jensen was born and raised in the Ririe area. He graduated from Bonneville High School in 1967 and served a LDS mission to the Southern States Mission which included Georgia, Alabama and South Carolina. Upon his return, he attended Ricks College, graduating with an Associate's Degree. He then attended Eastern Idaho Vocational College and studied Nuclear Technology. He became a master Health Physics technician.

Lyle worked at four reactors at the INL. He was part of the group that received the damaged fuel from the Three Mile Island Nuclear reactor. He taught respirator and rad worker training. He was assigned many high radiation and high contamination jobs, consequently they nicknamed him Captain. Before his retirement in January 2013, he wrote poems for the employee safety meetings and has been told that the employees miss hearing them ever since he left.

Lyle and his wife, Raedene, have two children and continue to reside in Ririe. They are enjoying a new adventure in life. Lyle is now involved in family history and is the new Director and President of the Board of the Ririe Senior Center. The Senior Center is run solely by volunteers, and Lyle took over the management just in time for their huge freezer to go out. He and the volunteers rounded up citizens, old and young, to pitch in to move and save the frozen food. They finally got the freezer repaired and refilled. The community has held several events such as a brunch with a beautiful quilt and other items for an auction, to raise money to pay for the freezer repair.

Lyle led his cadre of volunteers through what could have been a financial disaster and showed them how they could survive by working together. The fundraising activities have gleaned over \$10,000, which includes a grant from Basic American Foods for \$4,800.

1,247

Hours volunteered
by Volunteer
Assistant
Ombudsmen

513

Volunteers for
the Head Start
Program

\$54,150

Amounts raised
from fundraisers

Why Should I Volunteer?

The experiences and memories acquired when sharing your time and helping others is invaluable.

You may:

- Gain the satisfaction of making a difference in someone's life and our community
- Have fun and meet new people
- Challenge your attitudes and beliefs
- Experience team work
- Develop life- and work place-skills
- Demonstrate responsibility and dependability to future employment opportunities
- Explore career opportunities and enhance your resume
- Improve your self-confidence
- Grow personally
- Expand your community networks

<http://www.eicap.org/opsl/volunteer>

\$10,148

Total landlord
contributions
towards improving
the energy
efficiency of their
properties

155 Donations

13 Food drives

52 Fundraisers

\$29,044

Amount donated

RSVP Station Spotlight-Frances Hall

The Retired and Senior Volunteer Program has been part of EICAP since 1985. Frances Hall has been part of RSVP since August of 1986. During her 27 years of service, she has volunteered with Big Brothers Big Sisters, Bonneville County Treasurers' office, Bonneville County Community Resource Center, Idaho Falls Power, Idaho Falls Mayor's office, East Side-West Side Soil Conservation, EICAP Information and Assistance, EICAP Newsletter, Postal Service Food Drive, EITC Foundation, Good Samaritan Nursing Home, Greater Idaho Falls Chamber of Commerce, Idaho Falls Arts Council, Idaho Falls Food Bank, Idaho Falls Downtown Development Corp., CWP Animal Shelter/PD Internal Idaho Falls Police Dept., Idaho Falls Symphony, Museum of Idaho, RSVP Bulk Mail, RSVP Clerical, Snake River Animal Shelter, TRIAD, and United Way of Bonneville County.

During Frances's 27 years, she donated 6, 889.5 hours, of which many were as part of the "A-Team". The A-Team, a group of ladies who worked together with speed and efficiency and organized bulk-mail into a fine tuned work of art. They were sought after by many of the organizations, listed above. Frances, along with her co-workers, always arrives with a smile and leaves with a smile.

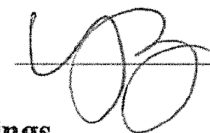


DEPARTMENT OF HEALTH & HUMAN SERVICES

ADMINISTRATION FOR CHILDREN AND FAMILIES
Office of Head Start
8th Floor Portal Building
1250 Maryland Avenue, SW
Washington, DC 20024

To: Board Chairperson
Mr. Lane Allgood
Board Chairperson
Eastern Idaho Community Action Partnership Inc.
935 Lincoln Rd.
Idaho Falls, ID 83405-1098

From: Responsible HHS Official
Ms. Yvette Sanchez Fuentes
Director, Office of Head Start

 5/7/12
Date

Overview of Findings

From 1/31/2012 to 2/2/2012, the Administration for Children and Families (ACF) conducted an on-site monitoring follow-up review of the Eastern Idaho Community Action Partnership Inc. Head Start program to determine whether the previously identified findings had been corrected. We wish to thank the governing body, Policy Council, staff, and parents of your program for their cooperation and assistance during the review. This Head Start Review Report has been issued to Mr. Lane Allgood, Board Chairperson, as legal notice to your agency of the results of the on-site program review.

Based on the information gathered during our review, we have closed the previously identified findings. Accordingly, no corrective action is required at this time. If you have questions about this report, please contact your ACF Regional Office.

Distribution of the Head Start Review Report

Copies of this report will be distributed to the following recipients:

Ms. Nancy Hutchins, Regional Program Manager
Mr. Jared Neff, Policy Council Chairperson
Mr. Russ Spain, CEO/Executive Director
Ms. Leta Chadwick, Head Start Director

Overview Information

Review Type:	<i>Follow Up</i>
Organization:	<i>Eastern Idaho Community Action Partnership Inc.</i>
Program Type:	<i>Head Start</i>
Team Leader:	<i>Ms. Louise Gill</i>
Funded Enrollment HS:	<i>217</i>

Head Start Proposed Budget and Services

FY 2013 Total Funding Received:

· Head Start Federal Grant	\$1,827,327
· USDA Revenue	\$ 97,269
· TANF Grant	\$ 210,468
· United Way Grant	\$ 9,534
· Angela Magnani Fund	\$ 58,399
	<u>\$2,202,997</u>

· Non-Federal Share/In-kind \$ 526,770

TOTAL: \$2,729,767

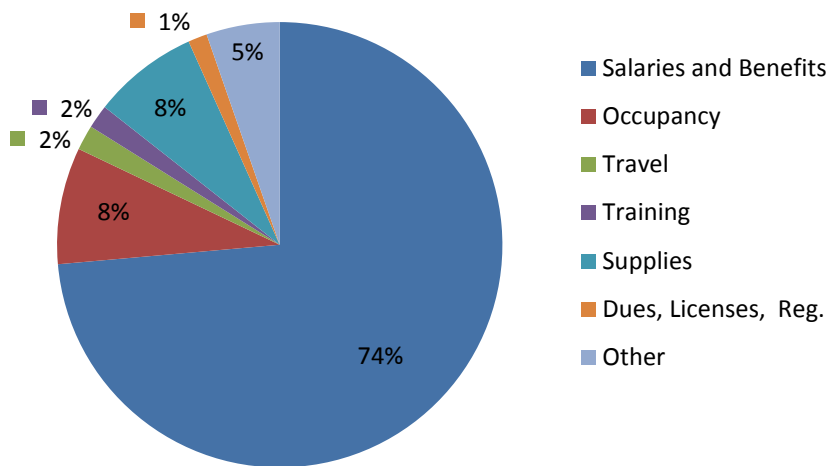
Projected Head Start Total Public and Private Funds FY 2014:

· Head Start Federal Grant	\$1,827,327
· USDA Revenue	\$ 112,148
· TANF Grant	\$ 210,468
· United Way Grant	\$ 9,000
	<u>\$2,158,943</u>

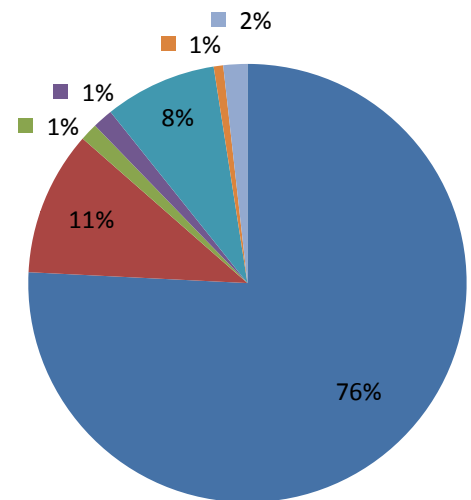
· Non-Federal Share/In-kind \$ 515,000

TOTAL: \$2,673,943

Expenditures 2013



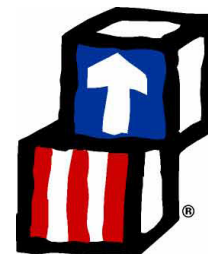
Budget 2014



Expenditures 2013

Budget 2014

Salaries and Benefits	1,621,486	\$1,636,281
Occupancy	186,655	\$230,243
Travel	40,060	\$28,149
Training	37,699	\$32,350
Supplies	169,340	\$178,633
Dues, Licenses, Memberships, and Registration	30,435	\$15,117
Other	117,322	\$38,170



In SY 2012-2013 EICAP Head Start served a total of 279 children from 250 families. Average monthly enrollment: 100% of 241 children. During the last 60 days of the program year, we elected not to replace vacancies pursuant to performance standards.

Percentage of enrolled children that received medical and dental exams: 95% (medical); 94% (dental) - This includes all children who were enrolled in our program, even for one day.

Meals Served - 12,933 Breakfasts, 23,526 Lunches, 9,609 Snacks for a total of 46,068 meals.

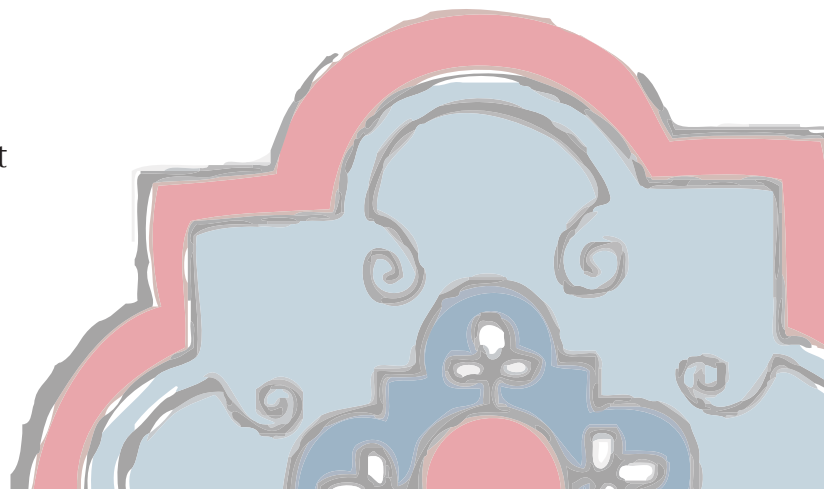
Throughout the Fiscal Year 2012-2013 the following parent engagement activities were provided for families. Each center shared a variety of interactive activities and guest speakers from the community.

- Mental Health training
- Adult Education/family literacy
- Health and Wellness that included oral health, and nutritional well being
- Financial Well Being (Cooperative Extension)
- Male involvement activities; Home depot, bowling, sledding, literacy activity
- Positive Parenting (Love and Logic)
- Kindergarten transitions/round up
- Personal safety
- Self-sufficiency

Kindergarten Readiness Efforts

Head Start teaching staff focuses on kindergarten readiness skills from the beginning of the school year by using an integrated curriculum that scaffolds learning. Children are assessed at three checkpoints during the school year using the Teaching Strategies Gold online assessment system. This system focuses on the 38 research based objectives that include predictors of school success, which are aligned with the Idaho State Standards, the Head Start Child Development and the Early Learning Framework. Teachers focus on what matters most for school readiness and are able to support all types of learners as well as plan appropriate learning experiences that help children thrive.

1. Language
2. Literacy
3. Mathematics
4. Science
5. Approaches to Learning
6. Social/Emotional Development
7. Physical Health and Development



As a result of our efforts to prepare children for school readiness, we measured children's progression levels in the above 7 developmental domains. At the end of the 2012-2013 school year, we reported that 53% of the 146 four year olds, and 10% of our 76 three year olds scored secure in all 7 developmental domains.

Children transitioning to kindergarten are able to write their name, identify colors, shapes, letters and numbers, count, predict outcomes when experimenting and problem solve. Children learn how to follow schedules, routines and learn the essential school readiness skills of turn-taking, sharing and peer interaction.



Children were observed throughout the year on a 3 level basis. All lesson plans and activities are based on the needs of the children and focus on preparing them for the transition into kindergarten. Parents and teaching staff work together to assess the goals for their children during two home visits and two parent teacher conferences each year.

As a result of our data we found that language, literacy, mathematics and physical health and development were the highest scoring levels for both three and four year olds. The highest percentage came from physical health and development with four year olds scoring 77% secure. 25% of three year olds measured secure in the same domain. The domains of language, literacy and mathematics averaged at 51% for four year olds. 13% of three year olds showed secure in those same domains.

To continue improving these readiness skills, teachers prepare lesson plans and activities that are based on the needs of children and that focus on preparing them for the transition to kindergarten. Parent and staff work together to set goals for children during home visits and parent teacher conferences each year. Additionally, our program welcomes parental input throughout the year.

Prior to the last parent teacher conference, teachers prepare the transition passport. This passport lists the child's strengths, needs, transition priorities, and strategies to support the transition. Parents are encouraged to share this information with the receiving school. Staff also prepares transition kits for the parents including items such as: tip sheets on how to make the transition successful, a 3 month daily activity calendar, and other resources they can use to help their child meet his/her next challenge.

In order to accommodate children with disabilities, teachers attend end of the year transition meetings with local school districts. At these individual meetings, teachers are able to share recommendations and information about that child in order to make their transition to kindergarten a success. Head Start makes every effort to accommodate parents for this transition period and provides them with any resources they need to make it a rewarding experience.

Behind the Scenes Humor

Kids Say the Darndest Things
&
Older People Say It Like It Is

Cold Eggs

“Ugh, I feel like a cold egg. Which just means I’m cold.”



Make-up!

“Hey, guess what I have; make-up! But my dad says whoever touches it next, they’re gonna be grounded forever. So there’s rules about it.”

Time Out

“I don’t think I’ve been a very good listener. I’ll just stand by the teacher outside for 30 seconds and pretend to shoot Walking Dead zombies and I will beat them! Then I’ll play, okay?”

Marriage

“Teacher, do you know what? My mom likes my dad and they got married!” Other kids responded with a collective “EEEWWWW!”



A Solid Rock

“Oh I feel like a solid rock!but I can probably eat one more.”



Lost Hearing Aid

I was visiting a resident who was very upset about losing her hearing aid. When I met her in her apartment, she continued to search frantically through her closet, clothes drawers and piles of newspaper for the lost hearing aid. I asked if she had told the staff so they could look in any laundry or waste baskets taken from the room. She said she had. As I helped her look, I noticed that she had a little dog in her apartment. I asked if she thought that the dog could have eaten her hearing aid. She said, “I don’t know, but he sure hears better than I do.”

Red Lipstick



While visiting residents in a nursing center I met a beautiful lady who was bed-ridden. She had long grey hair that flowed gently over the pillow. She watched me with soft blue eyes as I introduced myself as an advocate for residents and a person that checks to make sure that each resident gets good care. I asked if she was satisfied with her care or if she needed anything and she said, “I’m just fine, dear, but you could use a touch of red lipstick.”

Squirrel Thief



A resident had hung her laundry out to dry, which she could see from her kitchen window. As she looked out the window, she watched a squirrel climb the post, scurble across the clothesline, pull a pair of her underwear off the line and scamper into a hole in a tree close by. She never saw the underwear again, but told Barb, “I hope they had made a warm bed for Mr. Squirrel.”

How to Get Involved:

We have a variety of volunteer activities that can be matched with your abilities and availability. There are volunteer activities that range from 1-2 hours each week to an occasional special project that might involve 10-12 hours of your time. We will consider new activities as well as fundraising events should you have any other ideas and talents that you wish to share.

Head Start Volunteers - The Head Start Program needs volunteers to assist in the class room and during family literacy programs and special events.

RSVP - RSVP is a volunteer program open to seniors aged 55 and over. Volunteers are given a pre-service orientation, on-the-job training from the placement agency or organization and supplemental insurance while on duty.

VOICE - VOICE improves the quality of care and makes a difference in the lives of elders who live in long-term-care facilities. Volunteers are trained and assigned to a facility to visit weekly, advocate and help solve problems for residents.

How to Donate:

There are many different ways that your donations can help those in need. You may choose to make a difference in our communities by:

- Cash Donation
- Items Needed
- Food Donation
- Planned Giving

We believe that everyone has resources to contribute that can be of benefit to those in need. If you would like to share your resources you can:

- Contact us by email at donate@eicap.org
- Call us at 208-522-5391
- Or you may walk in to our main offices



Contact Us

Main Office

935 E Lincoln Rd
Idaho Falls, ID 83401
Tel: 208-522-5391 or 1-800-632-4813
Fax: 208-522-5453

Outreach Offices

Lemhi & Custer Counties
955 Riverfront Drive, Suite A
Salmon, ID 83467
Tel: 208-756-3999 or 1-800-359-9163
Fax: 208-756-6308

Rexburg / Upper Valley Office

275 Stationery Place
Rexburg, ID 83440
Tel: 208-356-8849
Fax: 208-356-8217

Visit our website at: <http://www.eicap.org>

Like our Facebook page

